

Professional Services

Flashpoint is a trusted partner to organizations, helping them shrink time to decision-making while providing an advantage in combating threats and mitigating risk. Flashpoint's Professional Services help organizations reduce the challenges faced by overwhelmed or under-resourced security functions and can accelerate growth in both capability and efficiency for new or expanding teams.

Key benefits

- ✓ **ACCELERATE DECISION-MAKING**
As a trusted partner, Flashpoint helps teams make better decisions in less time and provides an advantage in combating threats.
- ✓ **ADDRESS ALL CRITICAL RISKS**
Flashpoint works with organizations of all sizes, from newly established security teams to fully integrated global intelligence teams and fusion centers. We can help you start, rebuild, or expand capabilities to optimize your intelligence programs.
- ✓ **RESPOND QUICKLY TO EVOLVING THREATS**
Rapid response preparedness enables quick action for threat assessment and recovery, as well as supporting activities such as incidents or investigations.
- ✓ **LEVERAGE INDUSTRY-LEADING INTELLIGENCE EXPERTS**
Our team of veteran intelligence professionals partners with you to provide trusted intelligence and solutions that accelerate capability and efficiency.

Professional Service offerings

STAFF AUGMENTATION

Flashpoint provides a full-time dedicated Flashpoint intelligence analyst to serve as an extension of your team. Virtual or on-site support is available.

EXTORTION MONITORING

Powered by Flashpoint's extensive, signal-rich collections and alerting engine, Flashpoint's Extortion Monitoring Service delivers real-time automated alerts of identified leaked assets as a result of an extortion incident, providing teams with the necessary insight into the extent of exposure and damage.

THREAT ACTOR ENGAGEMENT AND PROCUREMENT

Flashpoint anonymously and securely engages with threat actors on your behalf. Our team can coordinate a threat actor engagement to identify the possible source of the material or data, validate the information, purchase or otherwise obtain the specific data, and arrange for any other communications with the actors.

THREAT RESPONSE AND READINESS

Flashpoint's Threat Response and Readiness service helps companies prepare for, quickly assess, and respond to a ransomware or cyber extortion attack.

- **Response:** Supports teams through an isolated ransomware or cyber extortion incident. Includes tailored response and recovery of internal systems, resources to procure and acquire cryptocurrency on behalf of the impacted organization, and extensive monitoring within our expansive illicit community collections.
- **Readiness (Cyber Extortion Training):** Includes a workshop or tabletop exercise. The workshop is designed to educate teams on how ransomware works, why organizations become infected, the evolution of this threat, profiles of attackers, cryptocurrency, issues related to payments, and other details relevant to the customer organization or vertical. The tabletop exercise brings together critical stakeholders to discuss simulated scenarios, assess current plans' efficacy, clarify roles and responsibilities, and improve coordination to help mitigate future attacks.

ABOUT FLASHPOINT

Trusted by governments, commercial enterprises, and educational institutions worldwide, Flashpoint helps organizations protect their most critical assets, infrastructure, and stakeholders from security risks such as cyber threats, ransomware, fraud, physical threats, and more. Leading security practitioners—including physical and corporate security, cyber threat intelligence (CTI), vulnerability management, and vendor risk management teams—rely on the Flashpoint Intelligence Platform, comprising open-source (OSINT) and closed intelligence, to proactively identify and mitigate risk and stay ahead of the evolving threat landscape.

Learn more at flashpoint.io.